

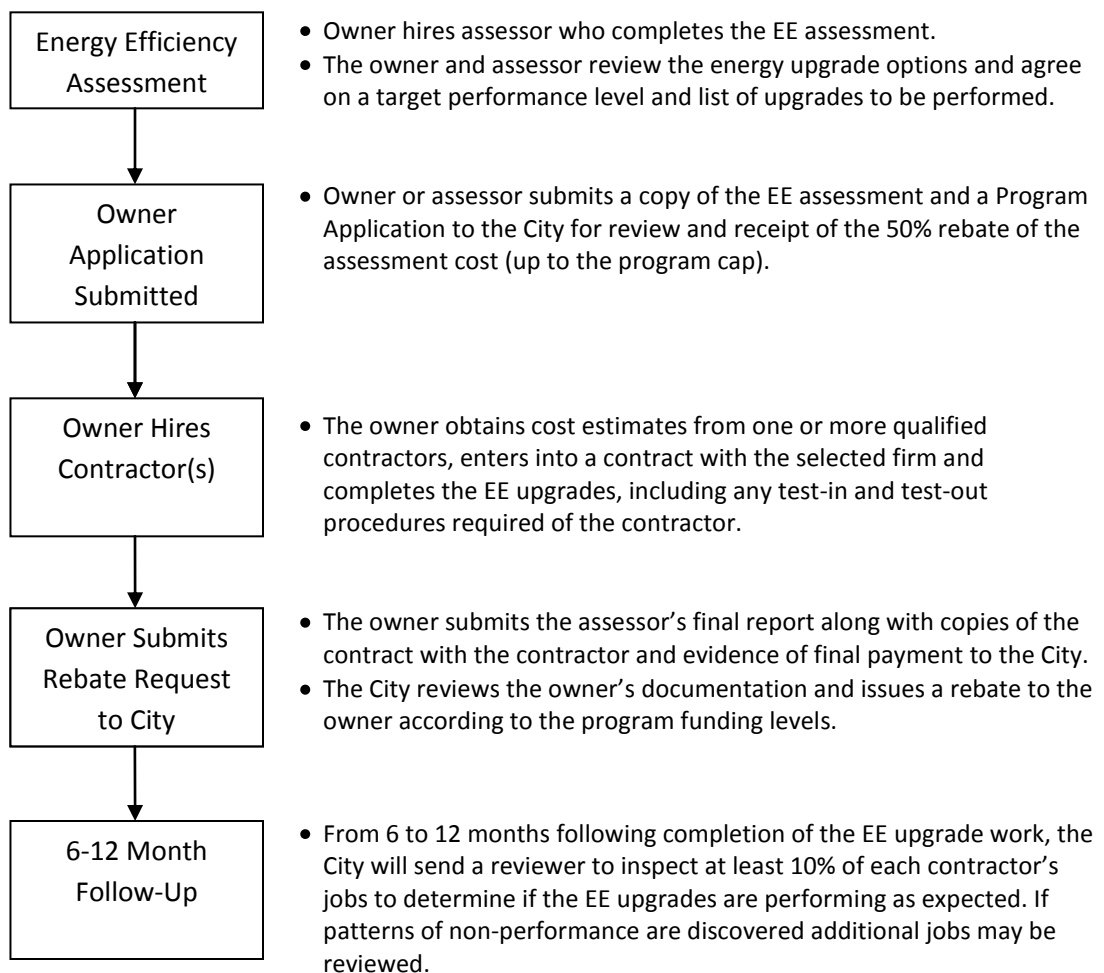
City of Greensboro Better Buildings FAQs

Questions	Answers
Is anyone eligible for the program?	Yes as long as the property is located within Greensboro City limits and have been placed in service prior to January 1, 2010.
What types of buildings are NOT eligible?	Casinos and gambling institutions, pools, zoos, golf courses, aquariums
How much of the energy assessment cost is covered?	50% of assessment cost rebated after assessment is complete, the other 50% rebated after upgrades are complete Single Family Residential: 100% up to \$300, 50% up to \$150 contingent upon completion of upgrade work Multi Family Residential: \$300 for 1 st unit per building plus \$100 for each additional unit per building Non-Residential: Smaller than 5,000 ft ² = \$1,500 5,000-50,000 ft ² = \$7,500 Larger than 50,000 ft ² = \$10,000
How much of the cost of the upgrades is covered?	20% up to: Single Family Residential: \$4,000 Multi Family Residential: \$2,000 for 1 st unit per building plus \$1,000 for each additional unit per building Non-Residential: Smaller than 5,000 ft ² = the lesser of \$.50/ft ² or \$2,500 5,000 – 50,000 ft ² = the lesser of \$.50/ft ² or \$15,000 Larger than 50,000 ft ² = the lesser of \$.50/ft ² or \$40,000
What is an energy assessment?	A trained professional will review the building and identify potential upgrades that can be made and the energy savings the upgrades are expected to produce.
Can you refer me to a contractor/assessor?	Not at this time, we will have a pre-qualified list for the full launch of the program in May.
What certifications are necessary for Energy Assessment firms?	BPI or RESNET or a NC licensed PE or architect
What type of work qualifies for the rebate?	Energy assessment required See Attachment B
Is renewable energy covered under the rebate?	Yes, a number of renewables are covered if other priority measures are taken first. See Attachment B for specifics.
Can I receive a rebate for previous work done?	Work has to have been initiated since January 1, 2011
What steps do I need to take to receive a rebate?	See Work Flow Process on the next page

Do I have to save a certain amount of energy to receive a rebate?	A 15% energy savings should be achieved from the upgrades in order to qualify for a rebate.
Can I still qualify for other incentives from utilities, the State, and the Federal Government.	Yes, refer to www.dsireusa.org for other incentives
Can I qualify for other Better Buildings incentives/financing?	No
How long will it take to process my rebate?	No more than 21 days after the receipt of all necessary paperwork.

WORK FLOW PROCESS

- a. Submittal of the Energy Efficiency (EE) assessment along with a Program Application starts the process for receiving assessment and upgrade rebates from the City. The typical process includes the following steps:



Attachment B

Type of Building	Eligible Items
SF and MF Residential	<p>Basic Level</p> <ul style="list-style-type: none"> • All required test-in and test-out procedures • Air & draft sealing • Ductwork sealing • Ductwork insulating • Attic, floor and wall insulation, including knee wall support • Weather-stripping • Water heater and water line insulation • Low flow faucet aerators • Re-lamping of fixtures with CFL or LED lamps • Retrofits required to meet ventilation and moisture management requirements • Outside ducted kitchen and bath exhaust fans that meet ASHRAE 62.2 standards for ventilation <p>Intermediate Level</p> <ul style="list-style-type: none"> • All Basic Level items listed above • Carbon monoxide (CO) and Radon detection equipment/tests • Attic radiant barriers • HVAC system tune-ups and re-commissioning • Replacement of non-Energy Star rated water heater with Energy Star rated model • Vapor barriers • Storm window and storm door repairs or installations • Window and door repairs <p>Whole Home Upgrades</p> <ul style="list-style-type: none"> • All Basic and Intermediate Level items listed above • Replacement of 10 SEER or less HVAC, heat pumps, or air conditioners with new systems • Replacement of windows and doors with Energy Star rated replacement units • New lighting fixtures required to utilize CFL or LED lamps • Non Energy Star appliance replacements with Energy Star rated appliances, including: <ul style="list-style-type: none"> ○ Dishwasher ○ Refrigerator ○ Freezer ○ Clothes Washer ○ Dehumidifiers ○ Window A/C units • Renewable energy system installations, including: <ul style="list-style-type: none"> ○ Photovoltaic (PV) systems integrated into the grid ○ Solar-assisted water heating ○ Geo-thermal water heating ○ See Note below concerning solar systems limitations
Non-Residential	<ul style="list-style-type: none"> • All of the items described above for residential uses • Boilers and cooling towers • HVAC and lighting controls • Re-commissioning of installed HVAC and lighting systems